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## Let Voicemail Take a Message [Read this page](#)

Sometimes you can't—and sometimes you choose not to—but you don't always answer your calls. That's when your voicemail becomes your personal assistant. Get the most from your voicemail by knowing its features and benefits, and the keys that make it happen.

### Key Benefits

- [New voicemail](#)
- [Free voicemail for all plans](#)
- [Easy to use and flexible](#)

### Get Started

[Voicemail Tutorial](#)  
[Learn how to set up your voicemail, access your message and navigate your menu options.](#)

[Printable quick guide](#)

**Take this pocket guide with you for quick reference.**  
[English version](#) | [En Español](#)

[Learn more about using your voicemail](#)

### Quick Tip

To reset your password, dial \*611 from your wireless phone and follow the instructions.

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### Voicemail Plans

Although Basic Voicemail is included with all of our calling plans, Cingular offers Enhanced Voicemail to customers who need a more robust voicemail service — see comparison below. To add Enhanced Voicemail to your account, [visit our My Account](#) or call 1-800-231-0500.

Feature	Basic Voice Mail Included with All Plans	Enhanced Voice Mail \$1.99/Month
Message Capacity	20	40
Message Length	2 minutes	3 minutes
Storage Time	14 days	21 days
Auto-Play New Messages	Yes	Yes
Message Waiting Indicator	Yes	Yes
Cut-through Paging	Yes	Yes
Notification via Page	No	Yes
Send Message to Group	No	Yes
Number of Lists	n/a	15
Number of Members	n/a	25

**EXHIBIT**

forgot your passcode, [pressing the \\* key](#) to reset your passcode, or dial 611 from your wireless phone and follow the prompts.

### **Setting Up Your Voicemail box**

1. Press and hold the 1 key.
2. Follow the voice prompts.

### **Checking Your Voicemail Messages From Your Wireless Phone**

1. Press and hold the 1 key.
2. Follow the voice prompts.

### **Checking Your Voicemail Messages From Other Phones**

1. Dial your 10-digit wireless number.
2. Press the \* key when you hear your personal greeting.
3. Enter your personal passcode.
4. Follow the voice prompts.

### **To require a password for all calls from the Main Menu**

1. Press 4 for Personal Options.
2. Press 2 for Administrative Options.
3. Press 1 for Password and follow instructions to turn on your password.

### **Voicemail Tutorial**

[Learn how](#) to set up your voicemail, access your messages and navigate your menu options.

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