Let Voicemail Take a Message

Sometimes you can't—and sometimes you choose not to—but you don't always answer your calls. That's when your voicemail becomes your personal assistant. Get the most from your voicemail by knowing its features and benefits, and the keys that make it happen.

Key Benefits

- Never Miss a Call
- Free Voicemail Notification
- Easy Access

Get Started

Voicemail Tutorial
- Learn how to set up your voicemail, access your message and navigate your menu options.

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Quick Tip

To reset your password, dial "611" from your wireless phone and follow the instructions.

Voicemail Plans

Although Basic Voicemail is included with all of our calling plans, Cingular offers Enhanced Voicemail to customers who need a more robust voicemail service—see comparison below. To add Enhanced Voicemail to your account, contact Cingular or call 1-800-331-0500.

<table>
<thead>
<tr>
<th>Feature</th>
<th>Basic Voice Mail Included with All Plans</th>
<th>Enhanced Voice Mail $1.99/Month</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message Capacity</td>
<td>20</td>
<td>40</td>
</tr>
<tr>
<td>Message Length</td>
<td>2 minutes</td>
<td>2 minutes</td>
</tr>
<tr>
<td>Storage Time</td>
<td>14 days</td>
<td>21 days</td>
</tr>
<tr>
<td>Auto-Play New Messages</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Message Waittime Indicator</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Cut-Through Paging</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Notification via Page</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Send Message to Group</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Number of Lists</td>
<td>n/a</td>
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</tr>
<tr>
<td>Numbers of Members</td>
<td>n/a</td>
<td>25</td>
</tr>
</tbody>
</table>
Printable quick guide

Menu options:
1. Press 1 to set your voice mail, access your messages and navigate your

VoiceMail Tutorial

To require a password for all calls from the main menu

1. Dial your 1-digit, 1-digit number.

2. Press the 1 key when you hear your personal greeting.

3. Enter your personal password.

4. Follow the voice prompts.

Checking your voice mail messages from other phones

1. Press and hold the 1 key.

Checking your voice mail messages from your wireless phone

1. Follow the voice prompts.

Setting up your voice mail box

Forget your password, call 1-866-453-9999 to reset your password, or dial 611...